

## **SNOW AND ICE REMOVAL**

The City attempts safe passage on all city streets at all times. However, keep in mind that each snowfall presents different conditions that impact the snow and ice removal process, such as the rate and accumulation of snowfall, moisture content, temperature, time of day or night, wind direction, velocity and duration of the storm, with the result that no two storms are ever identical.

### **Snow Removal FAQ**

#### **How does the City decide what streets are plowed first?**

In removing the snow and ice, the City responds first to all of the main roads, and secondary "feeder" streets, which must be kept open to provide a transportation network to the largest volume of people. Hills and areas near schools are also a priority. Once these areas are in passable condition, crews head to clear the residential side streets.

#### **My street has not been plowed of snow yet. Why not?**

Crews clear the residential side streets after the main roads are cleared (see above).

#### **Why does the plow not remove all the snow from my road?**

The plows are designed to ride on "shoes" that raise the blade approximately an inch from the roadway surface. This is done to prevent damage to both the vehicle and the infrastructure from raised manholes, catch basins or water valves. Streets with low traffic volumes will therefore remain snow covered longer.

#### **Why do the snow plows push snow into my driveway and who is responsible for clearing it?**

Unfortunately, it cannot be helped and we apologize for the inconvenience it causes you. The snow must be removed from the traveled portion of the road. Snow left in driveways by the city while snow plowing is the residents' and owners' responsibility to remove. When the city receives a heavy snowfall, if possible, do not shovel your driveway until after the plow has gone by.

#### **Why doesn't the city clean my driveway?**

There are a couple thousand driveways in the City. The cost to clean all the driveways and the liability to the City for damage to the driveway or property is prohibitive.

#### **Can snow from my driveway be blown into the street?**

Snow may not be pushed or blown into the street from private property, nor may it be pushed onto your neighbor's property. Please remind your snow plow service that they are not permitted to push snow onto medians, across the street or onto property that it did not fall upon.

#### **Why doesn't the city salt the side streets?**

Secondary and residential streets are plowed, but not salted. The cost to salt the residential streets is prohibitive. In addition, the road salt has a negative environmental effect and reduces the longevity of the road surface.